

Legacy Arabians

SHIPPING INSTRUCTIONS

We are happy that you have selected a horse from Legacy Arabians. Now begins the process of getting your new horse to your location. There are some great transport companies, and then there are not so great. Here are our rules for picking up a horse at Legacy Arabians.

1. When you hire a transport company there are many things to consider. Transport companies are notorious for trying to pick up on their schedule. We do not load after business hours or on Sundays without prior arrangements being made 72 hours in advance. There is a fee for after hours loading which must be paid in advance.
2. Under no circumstances will we load on a busy highway. We will not load in the dark. We cannot jeopardize the safety of our/your animals for convenience. We understand schedules can change. I have been asked to load horses under crazy circumstances. Any loading that we feel is unsafe, we will not load.
3. We cannot allow large 18 wheeled vehicles in our ranch. We are not large enough to get them turned around. Additionally we are located on a busy highway. Be certain you state this when booking transport. We can allow up to a 6 or 7 horse trailer, but no larger. If the company cannot answer this question, then don't book them.
4. Legacy Arabians is a gated property. We require notice when transport is on the way so we can get the gate opened and get the transport truck safely into the ranch. Our gates are never left open for the safety of our animals and others. We request a phone call or text 1 hour prior to pick up and again 15 minutes before arriving at the ranch so the gate can be secured open. The phone #s to call/text are Kathie 972-679 5720, Diana (316)-993-4458, or Russell 972-896-6030
5. If you have Legacy Arabians assist you in locating transport, we do this as a kindness. We are not liable for any issues that insure during shipping. Please be sure you check the shippers insurance and DOT compliance.

6. Trailers and trucks should be safe for horses to enter. I cannot tell you how many issues we have had loading horses with trailers latches broken, or other issues. If we feel the trailer is unsafe, we will not load.
7. IF the transport company schedule changes and we can accommodate it, we will try. However there is no guarantee. It is best if you notify us the instant you know there is a delay in pick up. Do not assume we can just sit and wait. Remember, transport is your responsibility and you must be “on it” to make it work.
8. We realize you will have paid a hefty deposit to secure transport. If transport company requests us to load in unsafe situations and we choose to NOT LOAD - Legacy Arabians is not held responsible for any fees.
9. Legacy Arabians is not liable for any problems with transport. We will not sign contracts presented by shipping companies on your behalf. Please request these contracts in advance so you may sign them and return them. Be sure to notice the value of the horse that the transport company places in writing on the contract. They are stating they are not liable for any amount greater than what is stated.
10. WE do NOT recommend Equine Express located out of Pilot Point Texas. They never follow instructions, and in almost every instance when there has been a problem, it is caused by Equine Express transport drivers. If you are choosing to hire them we need to know this in advance and we ask that you send this document to them to have then sign it.
11. MOST importantly - If you know transport is coming for your horse- be available and standing by the phone. Ultimately, decisions may need to be made that only you can make. If we are in doubt and cannot reach you, we will not load.
12. Please remember, we are working hard to protect your treasured equine friend. Please, we ask you read and sign form and send it to your transport company.

We truly appreciate your business!

Legacy Arabians
Kathie Williams
www.legacyarabians.com

Horse owner/date

Transport Company /date